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## WHAT IS AFRICAN FAMILY SERVICES?

**African Family Services (AFS) strengthens communities by promoting social inclusion, cultural awareness and understanding.**

We exist to bridge gaps and create connections for **members** of the African-Australian community; provide guidance to existing **service providers** working with African communities; and assist **businesses and organisations** to embed a culture of inclusivity in their policies and practices.

AFS is non-profit organisation, working in partnership with the Victorian Women's Trust and Global Reconciliation.

### OUR TEAM

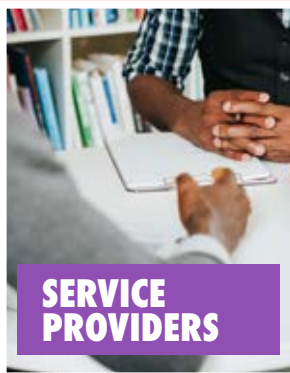


## WHAT WE DO

We provide cultural awareness training, secondary consultation and bespoke training packages for businesses, organisations, service providers and government agencies to increase their ability to engage effectively with members of the African Australian community.

We value collaboration, building on what works and the strengths of the wider Australian community's efforts and actions; through knowledge sharing to sustain and improve service delivery provision.

## WE WORK WITH:





## MEET THE FOUNDERS

KAPAMBWE AND LORRAINE CREATED AFRICAN FAMILY SERVICES TO BETTER OUR COMMUNITY.



**LORRAINE BALOYI** is the Co-Founder and Director of African Family Services organisation (partnered with the Victorian Women's Trust and Global Reconciliation). Lorraine has a Bachelor of Commerce Degree in Legal Studies (from Curtin University of Technology) and she is a qualified Project Management Practitioner.

Specialty Areas: Legal, Corporate Governance, Project Management, Community Development, Cultural Diversity and Social Justice.

Lorraine has developed strong and trusted relationships throughout her career and is engaged with Culturally and Linguistically Diverse (CALD) communities across Victoria; bridging social gaps, increasing accessibility to social services, providing advocacy and gender equity empowerment initiatives.



**KAPAMBWE MUMBA** is the Co-Founder and Director of African Family Services organisation (partnered with the Victorian Women's Trust and Global Reconciliation). Kapambwe is a graduate of Victoria University, where she received a Bachelor of Social Work Degree and Diploma in Community Welfare Work at Curtin University.

Specialty Areas: Family Violence, Community Development, Family Services, Cultural Diversity, Social Justice and Human Rights. Kapambwe has worked with the Aboriginal community and CALD communities providing support to vulnerable families in these areas.

Kapambwe has been a huge advocate for vulnerable individuals and families in the community and has built a rapport with community members that are facing social issues. She has developed great relationships that have made a positive impact in the lives of vulnerable individuals and families. Kapambwe continues to advocate for gender equality initiatives that drive change.

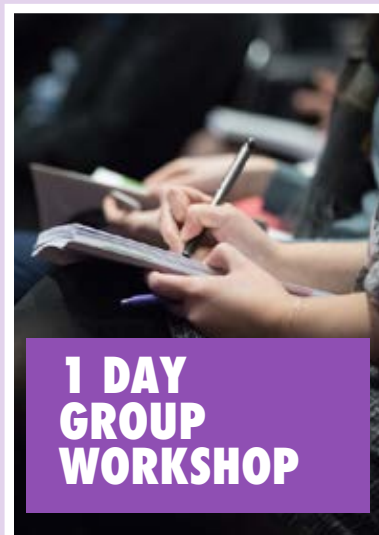


# TRAINING PACKAGES

CULTURAL AWARENESS TRAINING  
FOR BUSINESSES, ORGANISATIONS  
+ SERVICE PROVIDERS

We offer standard group workshops or we can tailor our cultural awareness training packages to suit your specific needs.

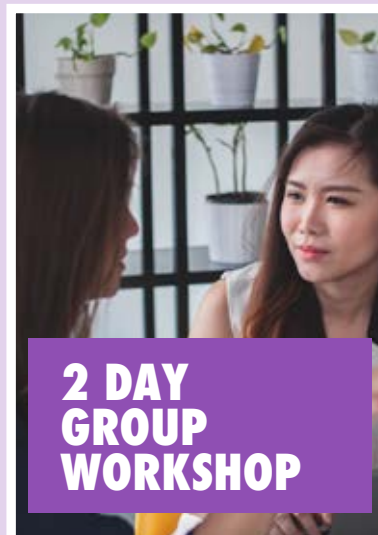
To find out how we can assist your organisation, please get in touch with our team (call Kapambwe 0478 886 217 or Lorraine 0481 208 182).



## 1 DAY GROUP WORKSHOP

Includes:

- Interactive presentation
- Small group activities working through real life issues and situations
- Opportunities for ongoing collaboration
- suit groups of 20 ppl (approx)



## 2 DAY GROUP WORKSHOP

Includes:

- Secondary Consultation
- Consultancy on practical strategies that ensure effective and efficient service delivery that is inclusive for all community members
- Community engagement strategies



## BESPOKE TRAINING PACKAGE

- Tailored training packages to meet specific needs
- Research partnership to influence organisational policies and practices

## TESTIMONIALS

Feedback from people  
we have worked with:

**“It is fabulous to be able to work side by side with African Family Services. Their incubation with us so they grow and develop as a service provider, is enriching the life and work of the Victorian Women’s Trust as well.”**

- MARY CROOKS AO, EXECUTIVE DIRECTOR  
VICTORIAN WOMEN’S TRUST

**“Working with African Family Services has been a privilege.**

**Their passion, knowledge, and commitment to providing a quality service that will benefit members of the African Australian community is truly inspiring..”**

- CHARLIE, EVALUATION CONSULTANT

**“WORKING WITH AFRICAN FAMILY SERVICES I HAVE BEEN ABLE TO SEE THE WONDERFUL WORK THEY BRING TO THE AFRICAN COMMUNITY. I HAVE ALSO SEEN THE OPPORTUNITY FOR MY ORGANISATION TO PROVIDE SERVICES THROUGH CONFLICT RESOLUTION, FORGIVENESS AND BUILDING A BETTER FUTURE.”**

- MARGARET HEPWORTH, DIRECTOR AND  
FOUNDER OF THE GANDHI EXPERIMENT

## CONTACT

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**Visit** 9/313 La Trobe Street, Melbourne, VIC 3000

**Call** Kapambwe 0478 886 217 Lorraine 0481 208 182

**Website** [www.AfricanFamilyServices.org.au](http://www.AfricanFamilyServices.org.au)

**Email** [info@africanfamilyservices.org.au](mailto:info@africanfamilyservices.org.au)